



# The Power of Communication



# Starting Activity:

PREFERRED WAYS OF COMMUNICATING

Take 3-5 minutes to complete this anonymous working preferences survey. We will review the results together as group.

Click this link to complete the survey

## How to Communicate

#### Which communication channel makes the most sense to...

	IM	Phone	Video call	Email	Teams
Provide a quick update	X				
Announce a new policy		V	~	X	
Discuss a sensitive topic	×	X	X		
Share a joke or meme	/		X		
Demonstrate a task					X
Share a document					

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# Remote Meeting – Recommendations

- Clear agenda and purpose
- Established meeting roles
- Various methods for group problem solving and decision making
- Summary of action items and next steps (who and when)
- Evaluate and continuously improve meetings





# Getting into a Groove

WORKPLACE FOCUS

## First, some statistics...

- According to a study at the University of California, the average adult working in an office stays on task for only 3 minutes at a time.
- Another study at the University of Oregon found that is you are focused on a task and get interrupted on average it will take you
  23 minutes to get back to the same state of focus again.
- Most US office workers NEVER get an hour of uninterrupted work in a typical day.
  - The average CEO for a Fortune 500 company gets just 28 uninterrupted minutes a day.

## More on Focus

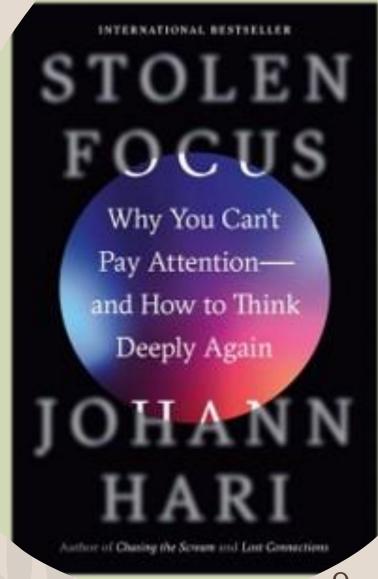
Multitasking is a myth – human beings are very single minded

- o Really, you're just juggling, or switch tasking
- o "Switch-cost effect" your brain has to reconfigure and remember what you were doing before getting distracted. This takes time and energy.
- o Errors are more likely when you backtrack to figure out where you left off with a task. Leads to more superficial thinking and creativity drain.

Flow states – e.g., athletic and creative endeavors

- 1. Choose one goal
- 2. Make sure the goal is meaningful to you
- 3. Perform at the edge of your abilities
- \*Flow states are fragile and easily disrupted.\*

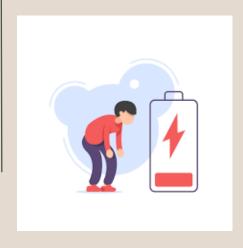
Benefits of mind wandering



## Digital Fatigue

#### General fatigue

Tired or mentally drained



#### Visual fatigue

Blurred vision, irritated eyes



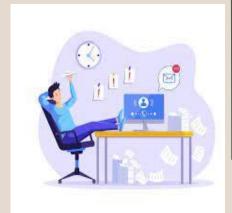
### Social fatigue

Want to be alone, avoid social interactions



# Motivational fatigue

Feel like doing nothing



# Emotional fatigue

Emotionally drained, moody



## Discussion: What can you do?

- Take a "virtual commute" to work
- Avoid multitasking and start "monotasking"
- Embrace mind-wandering make your own tea ritual or fika ©
- Prioritize sleep it's essential for sustained focus
- Intentionally take wellbeing breaks not to catch up on chores or other work!
- Set (and protect) **boundaries** where possible blocking time, setting away messages, etc.

Thank you!